



Audit report – VET Quality Framework

Continuing registration as a national VET regulator (NVR) registered training organisation

ORGANISATION DETAILS

Organisation's legal name	MinRes Training Institute Pty Ltd
Trading name/s	N/A
RTO number	40727
CRICOS number	N/A

AUDIT TEAM

Lead auditor	Judith Keller
Auditor/s	N/A
Technical adviser/s	N/A

AUDIT DETAILS

Application number/s	N/A	
Audit number/s	1004748	
Audit reason 1	Post initial	
Audit reason 2	n/a	
Audit reason 3	n/a	
Activity type	Site visit	
Address of site/s visited	Unit 9, Building G, 385 Sherwood Road, Rocklea QLD 4106	
Date/s of audit	07/10/2014	
Organisation's contact for audit	Ms Jullie Warren jullie@minres.com.au	Chief Executive Officer 1800646737
NVR standards audited	Selected Standards for Continuing Registration: SNR 15, 16, 17, 18, 20.2, 21.1, 22.2, 22.3, 23.1, 24.1 & 25	

BACKGROUND

MinRes Training Institute Pty Ltd was granted initial registration as a registered training organisation (RTO) on 22 September 2013.

The organisation's current scope of registration comprises a Certificate III and Certificate IV qualification in Surface Extraction Operations from the RII09 Resources and Infrastructure Industries Training Package, reflecting the needs of the organisation's main target client group, being existing workers within the quarrying industry in Queensland.

Management of MinRes Training Institute Pty Ltd is the responsibility of the organisation's Chief Executive Officer (CEO), Ms Julie Warren. The organisation currently employs three trainers/assessors, and has a



partnership with the company, Hanson (managed via a memorandum of understanding) to provide training and assessment on the RTO's behalf.

MinRes Training Institute Pty Ltd currently delivers all training in the workplace, with customisation of training to meet employer, learner and workplace requirements. The majority of enrolments are in single units of competency, rather than full qualifications. The organisation is proposing to offer some of the management units from the Certificate IV qualification via an online delivery platform in the near future.

Presently all accredited training is offered by MinRes Training Institute Pty Ltd on a fee for service basis. Due to economic downturn within the surface extraction industry and anticipated future skill shortages, the organisation may consider accessing User Choice funding to support the delivery of qualifications in the future. Consideration is also currently being given to diversifying MinRes Training Institute's scope of registration to include civil construction qualifications and units of competency, in addition to the expansion of training delivery into New South Wales.

At audit the organisation's CEO indicated that she is aware of the requirement to transition to qualifications from the RII Resources and Infrastructure Training Package in the near future. To this end, MinRes Training Institute has engaged an RTO consultant to review its training and assessment materials in preparation for the imminent transition, and is currently awaiting the outcome of the recent SkillsDMC review of RII Training Package assessment requirements to inform its approach to future resourcing and transition.

Total number of current enrolments in RTO as at audit date: 45 (approximately 15 learners enrolled in full qualifications, and approximately 30 enrolled in single units only)

AUDIT SAMPLE			
Code	Qualification/Course/Unit name	Mode/s of delivery/assessment*	Current enrolments (If not yet on scope, record N/A)
RII30112	Certificate III in Surface Extraction Operations	Workplace, face to face	10
RII40109	Certificate IV in Surface Extraction Operations	Workplace, face to face	5

*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

INTERVIEWEES		
Name	Position	Qualification/Course/Unit code/s
Julie Warren	Chief Executive Officer	RII30112, RII40109
Jim Boorer	Trainer/Assessor	RII30112, RII40109

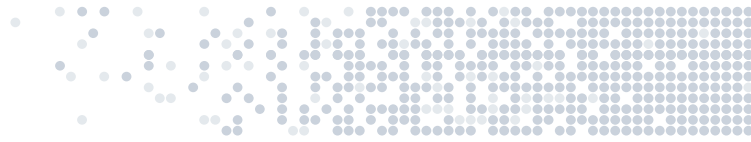
ORIGINAL AUDIT FINDING AT TIME OF AUDIT

Audit finding as at 07/10/2014: Significant non-compliance

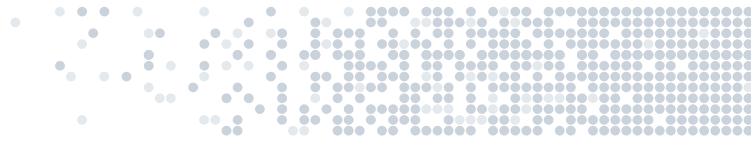
- The level of non-compliance considers the potential for an adverse impact on the quality of training and assessment outcomes for students.
- If non-compliance has been identified, this audit report describes evidence of the non-compliance.
- Refer to notification of non-compliance for information on providing further evidence of compliance.

AUDIT FINDING FOLLOWING ANALYSIS OF RECTIFICATION EVIDENCE

Audit finding following analysis of additional evidence provided on 10/11/2014: Compliant



AUDIT FINDING BY STANDARD		
Standard	Original finding	Finding following rectification
SNR 15	Not compliant	Compliant
SNR 16	Compliant	n/a
SNR 17	Compliant	n/a
SNR 18	Not compliant	Compliant
SNR 19	Not audited	n/a
SNR 20	Compliant	n/a
SNR 21	Compliant	n/a
SNR 22	Not compliant	Compliant
SNR 23/AQF	Not compliant	Compliant
SNR 24	Compliant	n/a
SNR 25	Compliant	n/a



SNR 15 The NVR registered training organisation provides quality training and assessment across all of its operations, as follows:

15.1 The NVR registered training organisation collects, analyses, and acts on relevant data for continuous improvement of training and assessment.

Original finding: Compliant

Following rectification: n/a

15.2 Strategies for training and assessment meet the requirements of the relevant Training Package or VET accredited course and have been developed through effective consultation with industry.

Original finding: Compliant

Following rectification: n/a

15.3 Staff, facilities, equipment and training and assessment materials used by the NVR registered training organisation are consistent with the requirements of the Training Package or VET accredited course and the NVR registered training organisation's own training and assessment strategies and are developed through effective consultation with industry.

Original finding: Not compliant

Following rectification: Compliant

Reasons for finding of non-compliance:

RII40109 Certificate IV in Surface Extraction Operations

- The non-compliance identified in relation to SNR 15.5 demonstrated the organisation's assessment materials did not meet all of the requirements of the RII09 Resources and Infrastructure Industry Training Package. See SNR 15.5 for details of non-compliance.

In order to become compliant, the organisation is required to:

RII40109 Certificate IV in Surface Extraction Operations

- Address the non-compliance identified in relation to SNR 15.5 to demonstrate the organisation's assessment tools meet the requirements of RII09 Resources and Infrastructure Industry Training Package.

Analysis of rectification evidence:

- The organisation provided new and revised assessment tools that satisfactorily addressed the previously identified non-compliance in relation to SNR 15.5, thereby demonstrating that the organisation's assessment materials meet the requirements of the RII09 Resources and Infrastructure Industry Training Package.

15.4 Training and assessment is delivered by trainers and assessors who:
(a) have the necessary training and assessment competencies as determined by the National Skills Standards Council or its successors; and
(b) have the relevant vocational competencies at least to the level being delivered or assessed; and
(c) can demonstrate current industry skills directly relevant to the training/assessment being undertaken; and
(d) continue to develop their vocational education and training (VET) knowledge and skills as well as their industry currency and trainer/assessor competence.



Original finding: Compliant

Following rectification: n/a

15.5 Assessment including Recognition of Prior Learning (RPL):
(a) meets the requirements of the relevant Training Package or VET accredited course; and
(b) is conducted in accordance with the principles of assessment and the rules of evidence; and
(c) meets workplace and, where relevant, regulatory requirements; and
(d) is systematically validated.

Original finding: Not compliant

Following rectification: Compliant

Reasons for finding of non-compliance:

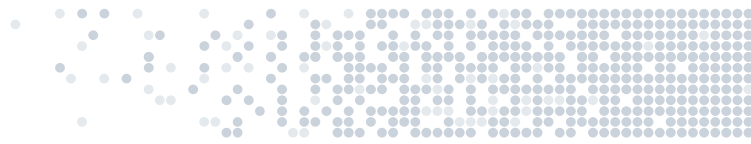
RII40109 Certificate IV in Surface Extraction Operations

RIIRIS401A Apply site risk management system

- Assessment tools for the above unit of competency consisted of:
 - Precision Group 'Learner resource with simulated business assessment BSBOHS407A' combined learning and assessment resource, containing activities and assessment tasks
 - Assessor Marking Guide (version 1.1, 23 January 2013) containing a document mapping the activities and assessment tasks in the Precision Group resource to the elements and performance criteria for both units RIIRIS401A and BSBOHS407A.

The organisation's CEO advised that units *RIIRIS401A Apply site risk management system* and *BSBOHS407A Monitor a safe workplace* (also a core unit in RII40109) are assessed concurrently, using the same assessment tools.

- Analysis of the evidence found that the assessment tools provided did not meet all of the requirements of the RII09 Resources and Infrastructure Industry Training Package for unit *RIIRIS401A Apply site risk management system*. In particular, the assessment tools provided did not collect evidence of candidate performance in respect of all of the performance criteria (including but not limited to *performance criteria 3.3 and 3.4*), the required skills (including but not limited to *apply coaching and mentoring skills to provide support to colleagues*), and the critical aspects of assessment for the unit (including but not limited to *evidence of the consistent successful application of the site risk management system*).
- Whilst it is acknowledged that the RII09 Training Package permits assessment of unit *RIIRIS401A Apply site risk management system* 'in a holistic way with other units of competency', the learner resource provided by the organisation at audit contained insufficient information for candidates to clearly indicate that the activities and assessment tasks are also intended to assess the requirements of unit *RIIRIS4010A*, for the content of the resource only referenced the unit *BSBOHS407A* and its component elements and performance criteria.. Additionally, the organisation was unable to provide evidence of the criteria that is used by the assessor in assessing candidate responses to the activities and assessment tasks. Therefore, it could not be confirmed that assessment for unit *RIIRIS401A* is conducted in accordance with the principles of assessment, particularly with regard to the principles of (i) fairness (that is, ensuring that candidates are provided with clear information about the units for which they are being assessed), (ii) validity (that is, ensuring that the assessment tasks gather evidence of performance that is directly relevant to the unit of competency being assessed), and (iii) reliability (that is, ensuring consistency and accuracy in the assessment of candidate responses to the assessment tasks, across learners, assessors and over time).
- Review of completed assessment items (activities and assessment tasks) for two candidates found that they had only completed four out of the five assessment tasks in the learner resource. There was no evidence by way of marking or other notation by the assessor to indicate that the candidate's responses to these assessment tasks had been assessed. Furthermore, it was not clear that some of the assessment evidence presented by candidates had been authenticated or verified as the student's own work, or what the student's contribution had been to the workplace process to which the evidence related - for example, student ML had provided a completed risk assessment document where the risk assessment



was identified as having been undertaken by several employees, but ML's specific involvement in and contribution to the process was not clear. Therefore, based on the sample of completed assessment items reviewed at audit it could not be confirmed that the organisation's assessment for unit *RIIRIS401A* meets the requirements of the rules of evidence, particularly with regard to ensuring the sufficiency, validity and authenticity of the assessment evidence presented by candidates, so as to support judgements about individual candidate competency.

RIIPRO401A Supervise processing operations

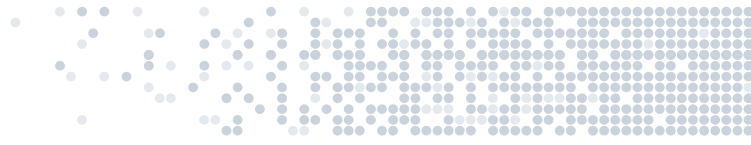
- Assessment tools for the above unit of competency consisted of:
 - Theory assessment instrument comprising 38 open-ended written questions covering aspects of the required knowledge for the unit
 - Practical observation assessment instrument comprising practical assessment tasks to be demonstrated by the candidate and observed by the assessor
 - Third party observation report requiring confirmation from the candidate's supervisor that they have completed/undertaken the listed tasks in the workplace
 - Marking guide containing sample answers to all theory questions and expected responses to practical assessment tasks
 - Document mapping theory and practical assessment tasks to the required skills and knowledge for the unit.
- Review of completed assessment items for two candidates found discrepancies between the practical assessment tasks undertaken by the candidates and those contained in the marking guide for assessors. During discussion with the organisation's CEO and the trainer/assessor for unit *RIIPRO401A Supervise processing operations* at audit, it was stated that the practical assessment tasks had been updated and that those tasks included among the completed assessment items are the current practical tasks being used for assessment purposes, with the unit marking guide yet to be updated to reflect the changes to the practical tasks. No evidence was able to be provided by the organisation of the benchmark criteria that had been used by the trainer/assessor in assessing the performance of the two candidates on the practical assessment tasks; therefore it could not be determined how reliability (ref: principles of assessment) had been assured in determination of assessment outcomes.
- During review of the completed candidate assessment items, it was noted that there was no third party report for the two candidates sampled. The organisation advised that the reason for the absence of the third party report was because either the candidates were in supervisory positions in their workplace and/or work alone.
- Due to the discrepancies between the practical assessment tasks undertaken by the candidates and those in the unit marking guide, in addition to the lack of evidence of performance in the workplace (due to the absence of the third party report), it could not be ascertained how, for the two completed candidates, the organisation had ensured that it had collected sufficient evidence of competency that satisfied all of the performance criteria and critical aspects for assessment of the unit, as specified in the RII09 Resources and Infrastructure Training Package. In particular, based on the assessment evidence retained and presented at audit, it was not clear that the assessment of the candidates had satisfied the requirements of *performance criteria 1.2* and *1.4*, in addition to the requirement for *evidence of consistent successful supervision of processing operations* (being a critical aspect for assessment and evidence required to demonstrate competency specified in the Training Package).

In order to become compliant, the organisation is required to:

RII40109 Certificate IV in Surface Extraction Operations

RIIRIS401A Apply site risk management system

- Provide evidence that supports that the organisation's assessment for the above unit fully addresses all requirements specified in the RII09 Training Package for unit *RIIRIS401A Apply site risk management system*, in particular, the performance criteria, required skills and knowledge, range statement and the critical aspects for assessment specified in the Training



Package for the unit.

- Provide evidence to demonstrate how the organisation will ensure that:
 - (i) assessment for unit *RIIRIS401A Apply site risk management system* is conducted in accordance with the principles of assessment; and
 - (ii) evidence collected through the assessment process for each and every candidate will satisfy the rules of evidence, so as to support judgements about individual candidate competency for the unit.

RIIPRO401A Supervise processing operations

- Provide evidence to demonstrate how the organisation will ensure:
 - (i) reliability in the assessment of candidate performance on all of the practical assessment tasks for unit *RIIPRO401A Supervise processing operations*; and
 - (ii) that sufficient evidence will be collected through the assessment process for each and every candidate - including evidence that satisfies all of the requirements of the performance criteria, critical aspects for assessment and evidence required to demonstrate competency, as specified in the RII09 Training Package for the unit - so as to support judgements about candidate competency.

Analysis of rectification evidence:

RII40109 Certificate IV in Surface Extraction Operations

RIIRIS401A Apply site risk management system

- The organisation provided new assessments exclusively for the above unit of competency, comprising:
 - theory questions
 - workplace assignment tasks (x 6)
 - third party observation report.

The assessment tools were accompanied by an assessment summary form, student instructions and checklist, instructions to assessors, answers to the theory assessment questions, assessors' checklists for workplace assignment tasks, and an audit matrix mapping the assessment tasks to the elements, performance criteria, required skills and required knowledge for the unit.

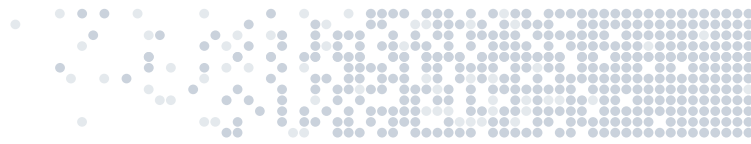
- Analysis of the evidence found that the organisation's revised assessment tools fully addressed the requirements specified in the RII09 Training Package for unit *RIIRIS401A Apply site risk management system*, including the performance criteria, required skills and knowledge, range statement and the critical aspects for assessment. The assessment tools included information and mechanisms for ensuring that assessment will be conducted in accordance with the principles of assessment, and that sufficient evidence will be collected through the assessment process for each and every candidate to satisfy the rules of evidence and support judgments about individual candidate competency.

RIIPRO401A Supervise processing operations

- The organisation provided a revised Assessor Marking Guide (version 1.4, 31 October 2014) for the above unit of competency. The Assessor Marking Guide included an assessment summary form, student instructions and checklist, instructions to assessors, answers to the theory assessment questions, assessors' checklists for work-based/practical assessment tasks, and an audit matrix mapping the assessment tasks to the elements, performance criteria, required skills and required knowledge for the unit.
- Analysis of the evidence found that the revised Assessor Marker Guide included guidance and mechanisms for ensuring (i) reliability in the assessment of candidate performance on all of the practical assessment tasks, and (ii) that sufficient evidence will be collected through the assessment process for each and every candidate to satisfy the requirements of the RII09 Training Package for the unit and the rules of evidence, so as to support judgments about individual candidate competency.



SNR 16	The NVR registered training organisation adheres to principles of access and equity and maximises outcome for its clients, as follows:
16.1	The NVR registered training organisation establishes the needs of clients, and delivers services to meet these needs.
Original finding:	Compliant
Following rectification:	n/a
16.2	The NVR registered training organisation continuously improves client services by collecting, analysing and acting on relevant data.
Original finding:	Compliant
Following rectification:	n/a
16.3	Before clients enrol or enter into an agreement, the NVR registered training organisation informs them about the training, assessment and support services to be provided, and about their rights and obligations.
Original finding:	Compliant
Following rectification:	n/a
16.4	Employers and other parties who contribute to each learner's training and assessment are engaged in the development, delivery and monitoring of training and assessment.
Original finding:	Compliant
Following rectification:	n/a
16.5	Learners receive training, assessment and support services that meet their individual needs.
Original finding:	Compliant
Following rectification:	n/a
16.6	Learners have timely access to current and accurate records of their participation and progress.
Original finding:	Compliant
Following rectification:	n/a
16.7	The NVR registered training organisation provides appropriate mechanisms and services for learners to have complaints and appeals addressed efficiently and effectively.
Original finding:	Compliant
Following rectification:	n/a
SNR 17	Management systems are responsive to the needs of clients, staff and stakeholders, and the environment in which the NVR registered training organisation operates, as follows:
17.1	The NVR registered training organisation's management of its operations ensures clients receive the services detailed in their agreement with the NVR registered training organisation.
Original finding:	Compliant
Following rectification:	n/a



17.2	The NVR registered training organisation uses a systematic and continuous improvement approach to the management of operations.	Original finding: Compliant	Following rectification: n/a
17.3	The NVR registered training organisation monitors training and/or assessment services provided on its behalf to ensure that it complies with all aspects of the VET Quality Framework.	Original finding: Compliant	Following rectification: n/a
17.4	The NVR registered training organisation manages records to ensure their accuracy and integrity.	Original finding: Compliant	Following rectification: n/a
SNR 18	The NVR registered training organisation has governance arrangements in place as follows:		
18.1	The NVR registered training organisation's Chief Executive must ensure that the NVR registered training organisation complies with the VET Quality Framework. This applies to all of the operations within the NVR registered training organisation's scope of registration, as listed on the National Register.	Original finding: Not compliant	Following rectification: Compliant
	<i>Reasons for finding of non-compliance:</i>		
	<ul style="list-style-type: none">As non-compliance was identified at audit, the NVR registered training organisation's Chief Executive has not ensured compliance with the VET Quality Framework across the organisation's scope of registration.		
	<i>In order to become compliant, the organisation is required to:</i>		
	<ul style="list-style-type: none">Rectify all of the areas of the non-compliance identified within this report to demonstrate the Chief Executive has ensured compliance with the VET Quality Framework across the organisation's scope of registration.		
	<i>Analysis of rectification evidence:</i>		
	<ul style="list-style-type: none">The organisation provided evidence that satisfactorily rectified all areas of non-compliance previously identified at audit, thereby demonstrating that the NVR registered training organisation's Chief Executive has taken action to ensure compliance with the VET Quality Framework across the organisation's scope of registration.		
18.2	The NVR registered training organisation must also explicitly demonstrate how it ensures the decision making of senior management is informed by the experiences of its trainers and assessors.	Original finding: Compliant	Following rectification: n/a



SNR 19 Interactions with the National VET Regulator

19.1 The NVR registered training organisation must co-operate with the National VET Regulator:
(a) in the conduct of audits and the monitoring of its operations;
(b) by providing accurate and timely data relevant to measures of its performance;
(c) by providing information about significant changes by its operations;
(d) by providing information about significant changes to its ownership; and
(e) in the retention, archiving, retrieval and transfer of records consistent with National VET Regulator’s requirements.

Original finding: Not audited **Following rectification:** n/a

SNR 20 Compliance with legislation

20.1 The NVR registered training organisation must comply with relevant Commonwealth, State or Territory legislation and regulatory requirements relevant to its operations and its scope of registration.

Original finding: Not audited **Following rectification:** n/a

20.2 The NVR registered training organisation must ensure that its staff and clients are fully informed of legislative and regulatory requirements that affect their duties or participation in vocational education and training.

Original finding: Compliant **Following rectification:** n/a

SNR 21 Insurance

21.1 The NVR registered training organisation must hold public liability insurance throughout its registration period.

Original finding: Compliant **Following rectification:** n/a

SNR 22 Financial management

22.1 The NVR registered training organisation must be able to demonstrate to the National VET Regulator, on request, that it is financially viable at all times during the period of its registration.

Original finding: Not audited **Following rectification:** n/a

22.2 The NVR registered training organisation must provide the following fee information to each client:
(a) the total amount of all fees including course fees, administration fees, materials fees and any other charges;
(b) payment terms, including the timing and amount of fees to be paid and any non-refundable deposit/administration fee;



- (c) the nature of the guarantee given by the NVR registered training organisation to complete the training and/or assessment once the student has commenced study in their chosen qualification or course;
- (d) the fees and charges for additional services, including such items as issuance of a replacement qualification testamur and the options available to students who are deemed not yet competent on completion of training and assessment; and
- (e) the organisation's refund policy.

Original finding: Not compliant

Following rectification: Compliant

Reasons for finding of non-compliance:

- Review of the organisation's student handbook found that it contained conflicting information about the total course fees for both the RII30112 and RII40109 qualifications. Therefore, it was not evident that the organisation provides clear and consistent information about its total course fees to clients.

In order to become compliant, the organisation is required to:

- Provide evidence to demonstrate that the organisation provides clear and consistent information to clients about its total course fees for all qualifications currently being offered by the organisation.

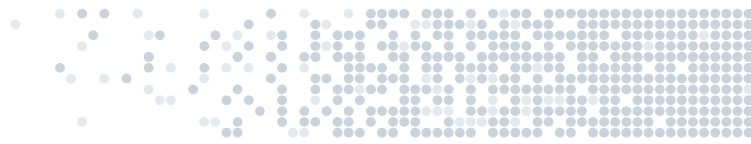
Analysis of rectification evidence:

- The organisation provided a copy of its:
 - Student handbook
 - Fees and refunds policy
 - Flyers for RII30112 Certificate III in Surface Extraction Operations and RII40109 Certificate IV in Surface Extraction Operations.
- Analysis of the evidence found that all documents contained consistent fee information, thereby confirming that the organisation provides clear and consistent information to clients about its total course fees for all qualifications currently being offered by the organisation.

- 22.3 Where the NVR registered training organisation collects student fees in advance it must ensure it complies with one of the following acceptable options:**
- (a) (Option 1) the NVR registered training organisation is administered by a State, Territory or Commonwealth government agency;**
 - (b) (Option 2) the NVR registered training organisation holds current membership of an approved Tuition Assurance Scheme;**
 - (c) (Option 3) the NVR registered training organisation may accept payment of no more than \$1000 from each individual student prior to the commencement of the course. Following course commencement, the NVR registered training organisation may require payment of additional fees in advance from the student but only such that at any given time, the total amount required to be paid which is attributable to tuition or other services yet to be delivered to the student does not exceed \$1,500;**
 - (d) (Option 4) the NVR registered training organisation holds an unconditional financial guarantee from a bank operating in Australia for no less than the full amount of funds held by the NVR registered training organisation which are prepayments from students (or future students) for tuition to be provided by the NVR registered training organisation to those students; or**
 - (e) (Option 5) the NVR registered training organisation has alternative fee protection measures of equal rigour approved by the National VET Regulator.**

Original finding: Compliant

Following rectification: n/a



SNR 23 Certification, issuing and recognition of qualifications & statements of attainment

23.1 The NVR registered training organisation must issue to persons whom it has assessed as competent in accordance with the requirements of the Training Package or VET accredited course, a VET qualification or VET statement of attainment (as appropriate) that:
(a) meets the Australian Qualifications Framework (AQF) requirements;
(b) identifies the NVR registered training organisation by its national provider number from the National Register and
(c) includes the NRT logo in accordance with its current conditions of use.

Original finding: Not compliant

Following rectification: Compliant

Reasons for finding of non-compliance:

- The sample qualification testamur provided by the organisation contained information that was inconsistent with current AQF Qualifications Framework (AQF) requirements for such a document, in that it referenced the now decommissioned employability skills website. Discussion with the organisation's CEO at audit indicated that the organisation has been issuing certification documentation based on the guidelines contained in the *AQF Implementation Handbook 4th Edition 2007*, rather than in accordance with the current *AQF 2013* requirements.

In order to become compliant, the organisation is required to:

- Provide evidence to demonstrate that the organisation will issue qualification testamurs that meet:
 - current Australian Qualifications Framework (AQF) requirements, and
 - current policy on the application of the Australian Qualifications Framework Issuance Policy within the VET sector.

Analysis of rectification evidence:

- The organisation provided a copy of its 'Issuance of Certificates' policy and a revised sample qualification testamur.
- The evidence provided confirmed that the organisation will issue qualification testamurs that meet the current Australian Qualifications Framework requirements, and current policy on the application of the Australian Qualifications Framework Issuance Policy within the VET sector.

23.2 The NVR registered training organisation must recognise the AQF and VET qualifications and VET statements of attainment issued by any other RTO.

Original finding: Not audited

Following rectification: n/a

23.3 The NVR registered training organisation must retain client records of attainment of units of competency and qualifications for a period of 30 years.

Original finding: Not audited

Following rectification: n/a

23.4 The NVR registered training organisation must provide returns of its client records of attainment of units of competency and VET qualifications to the National VET Regulator on a regular basis, as determined by the National VET Regulator. [no requirements currently exist]

This element was not audited.



23.5 The NVR registered training organisation must meet the requirements for implementation of a national unique student identifier. [no requirements currently exist]

This element was not audited.

SNR 24 Accuracy and integrity of marketing

24.1 The NVR registered training organisation must ensure its marketing and advertising of AQF and VET qualifications to prospective clients is ethical, accurate and consistent with its scope of registration.

Original finding: Compliant

Following rectification: n/a

24.2 The NVR registered training organisation must use the NRT logo only in accordance with its conditions of use.

Original finding: Not audited

Following rectification: n/a

SNR 25 Transition to Training Packages/expiry of VET accredited courses

25.1 The NVR registered training organisation must manage the transition from superseded Training Packages within 12 months of their publication on the National Register so that it delivers only currently endorsed Training Packages.

Original finding: Compliant

Following rectification: n/a

25.2 The NVR registered training organisation must manage the transition from superseded VET accredited courses so that it delivers only currently endorsed Training Packages or currently VET accredited courses.

Original finding: Not audited

Following rectification: n/a